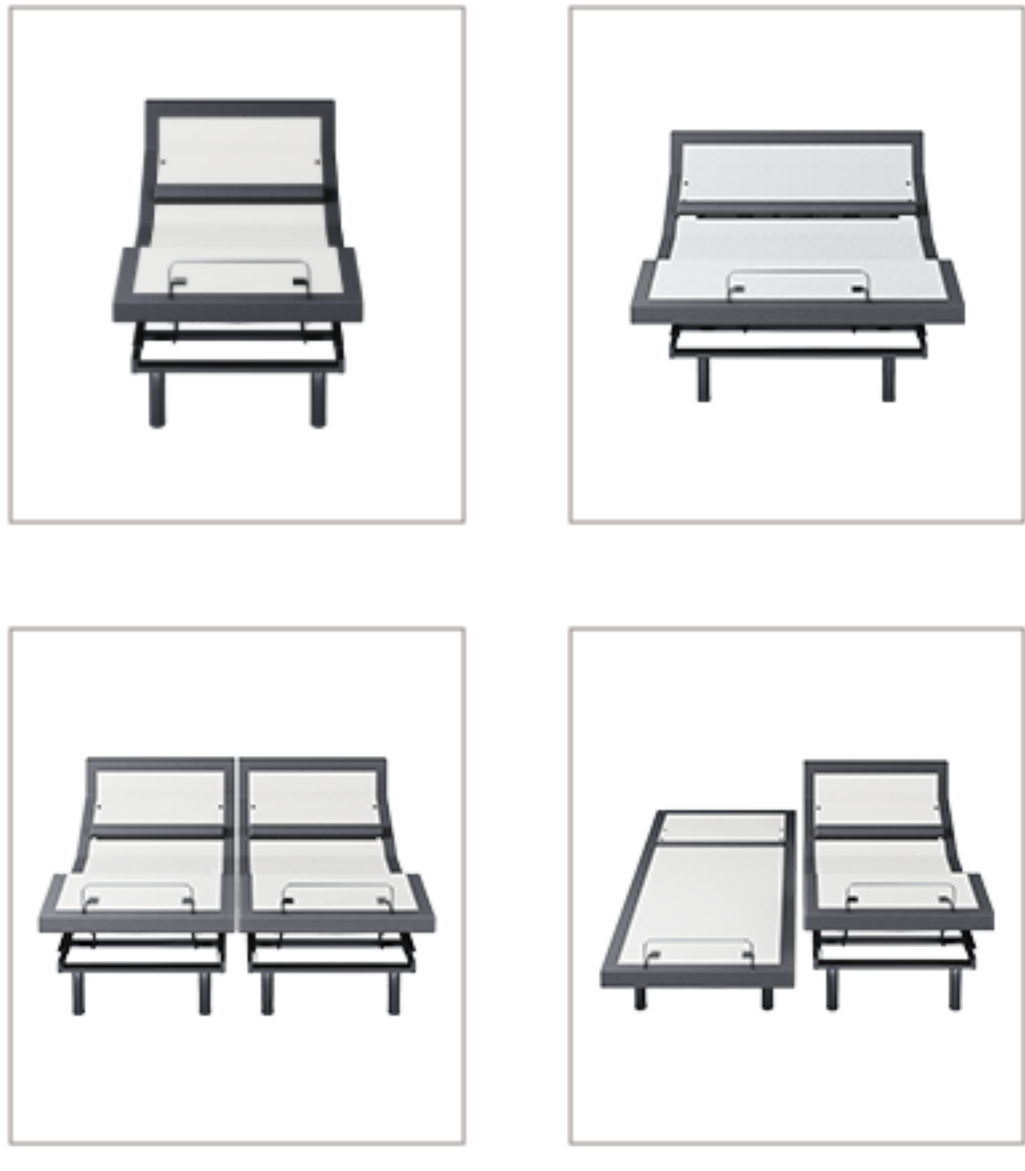


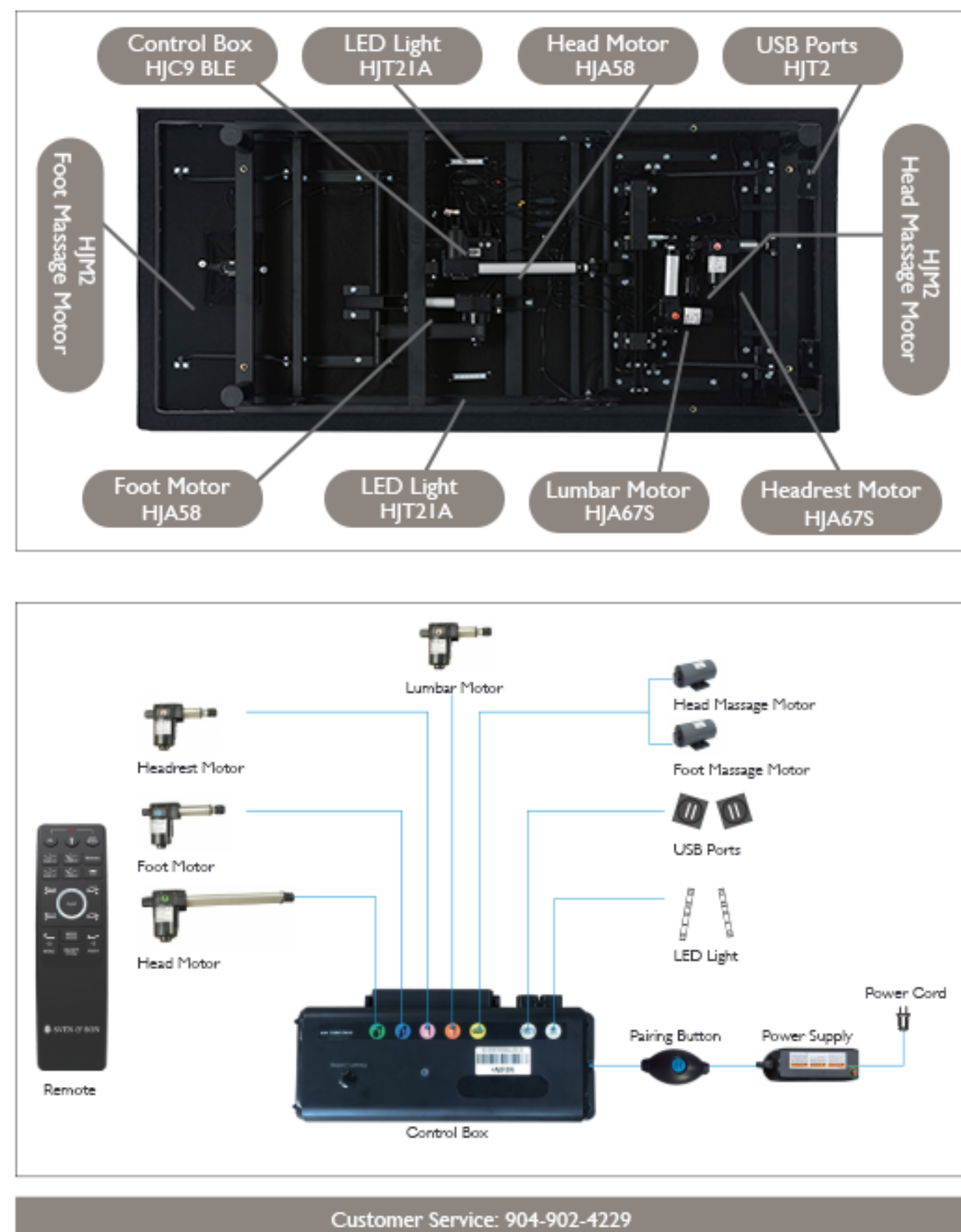
PLATINUM SERIES OWNER'S MANUAL

Installation & Operation



NE602B Electronics Quick Reference Guide

NE602B Wireless Overview



Customer Service: 904-902-4229

Installation Guide

Two people are required to set up the foundation.

NOTE To avoid damage to the foundation, always open the carton while the bed is in the flat position.

STEP 6
Locate the power supply and install (2) 3-inch alkaline batteries (not included).

STEP 7
Carefully flip the foundation over onto its legs. Important: Two people are required to move the foundation. Do not drag across the floor. Do not rest frame on its side; excessive pressure may damage the legs.

STEP 8
Ensure that batteries are correctly installed.

STEP 9
Slide the mattress rest into the brackets. Pull the rest bar for the opposite bracket and secure the right side.

STEP 1
Place the foundation box in a central location with the bottom of the box facing up.

STEP 2
Remove the bedding cover and packing materials, making sure not to puncture the box with any sharp objects.

STEP 3
To install the legs, attach the bolt of the leg to the set on the foundation frame and tighten by hand. **DO NOT OVERTIGHTEN!**

STEP 4
Unroll the power cord connected to the control box's power supply and plug it into the power supply.

STEP 5
Unroll the power cord and connect to the power supply.

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Table of Contents

Safety & Warranty Warnings01
 Parts List02
 Electronics Quick Reference Guide.....03
 Installation Guide.....04
 Remote Control Instructions.....05
 Setting Programmable Positions and Pairing Remote.....06
 Bluetooth Instructions07
 Synchronizing Two Bases.....08
 Headboard Bracket Installation Guide09
 Troubleshooting10

Customer Service: 904-902-4229

Safety & Warranty Warnings

READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT
 If unable to understand warnings, caution, and/or instructions, contact the dealer or technical personnel if applicable, before attempting to use the equipment. Otherwise, injury or damage may result.

SAFETY WARNINGS:

- Do not use bed casters.
- Do not use bed rest splinters.
- Using bed with upper administering equipment other than the manual mast type creates a possible fire hazard.
- When using mast or mast type administering equipment, raise and secure upper or air tubing properly to ensure that tubing does not become entangled or damaged during normal operation of the bed.
- Use caution when having liquids in or around the bed to ensure no spilling occurs. In case of spillage, stand in a dry, clear area of the floor and mop up the spill immediately. Clean up spill and allow the area around bed to dry thoroughly before using the electric controls again. Do not use or drink too liquids while operating the bed.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given operation or instruction concerning use of the appliance by a person responsible for their safety.
- Do not allow children or individuals with disabilities to operate the bed without adult supervision.
- Do not allow any person or pet under the bed at any time.
- During bed operation, make sure body is positioned within the confines of the bed. Do not place extremities over the sides of the bed when operating bed function.

Product Rating:
 The motor is not designed to operate continuously for more than (3) minutes in an (18) minute time period or approximately (20) duty cycle. Attempting to re-activate or exceed the rating will shorten the life expectancy of the foundation and may void the warranty.

Operating Information:

- After power foundation assembly is completed, operate remote control to ensure proper function.
- Keep moving parts free of obstruction during bed operation (padding sheets, clothing, using wedge and pillows using electric power controls).
- Disturbance (bed weight) may occur over bed surface. Do not place extra weight on head or foot sections of the bed during repositioning and moving or sitting bed.

Hospital Use Disclaimer:
 This product is designed for residential use only. It is not approved for hospital use and does not comply with hospital standards.

Weight Limits:
 This product is not used to support weights in excess of 750 pounds inclusive of the mattress and bedding. The bed will structurally support this weight, provided it is evenly distributed across the foundation. The power foundation is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and void the warranty.

A WARNING
 See Instructions

RADIO FREQUENCY 2.4 GHz

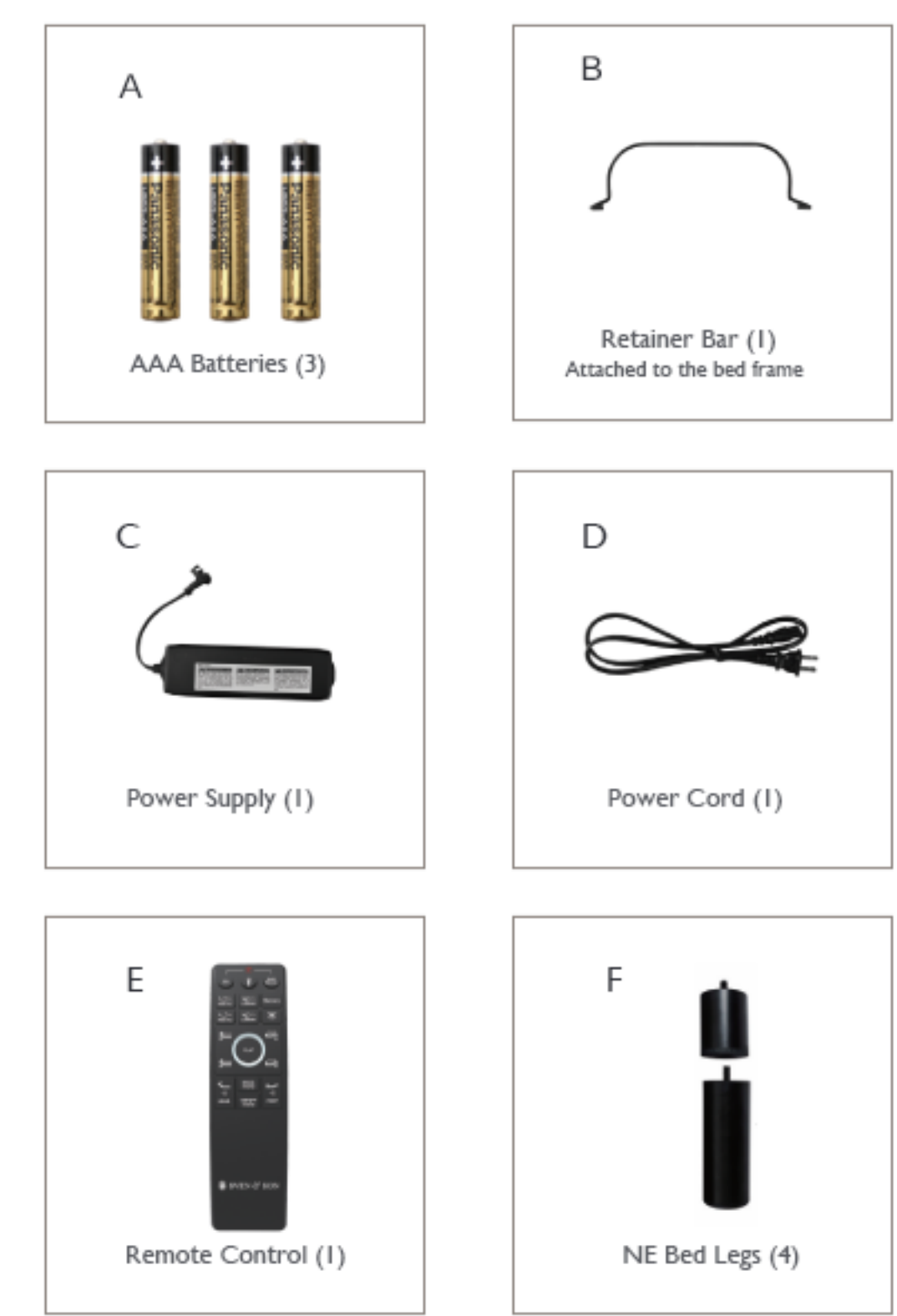
FCC COMPLIANCE:
 This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To comply with the FCC RF exposure requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirement and void user's right to operate the device.

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Parts List

All electronics and components that need to be installed are located in boxes under the foundation or attached to the frame. Before discarding the packing materials, ensure that all the parts are accounted for.



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NE602B Remote Control Instructions

NE602B Wireless Remote

Remote Lock/Unlock
 Zero C Preset Position
 Lifts & lowers the Headrest
 Lifts and Lowers Head
 Head Massage ON (3 intervals)
 Massage ON/OFF

Flashlight ON/OFF
 Anti Snore Preset Position
 Lumbar Up
 Memory Position
 Under Bed LED ON/OFF
 Lumbar Down
 Lifts and Lowers Foot
 Flat Position
 Foot Massage ON (3 Intervals)
 Massage Modes Select (3 modes)

WARNING
 A maximum use of the massage motor, over its intended use of 3 mins, will cause the motor to shut down and possibly overheat. Do not use massage for more than 30

ADJUST

- The HEAD & Reston tilt and lower the head section of the bed.
- The FOOT & Reston tilt and lower the foot section of the bed.
- Lifts and Lowers the Headrest section of the bed.
- Lift and lower the lumbar section of the bed.
- Press and hold the bottom, flash light will be on.
- Reston Lock/Unlock

ONE TOUCH BUTTONS

- One touch programmable preset positions
- One touch ZC preset position
- One touch ANTI-SNORE Preset Position
- One touch FLAT preset position
- One touch under bed LED light on/off

MESSAGE FEATURE

- Head Massage ON (3 intervals)
- Foot Massage ON (3 intervals)
- Massage Modes Select (3 modes)
- Massage ON/OFF

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Setting Programmable Positions and Pairing Remote

SETTING PROGRAMMABLE POSITIONS
 The wireless power bed has programmable features that allow you to save custom positions. Please read the instructions below before using your custom preset on the remote.

STEP 1
Adjust the head and foot to your desired position.

STEP 2
Press and hold the flat button (F) flat, then press and hold memory button (M) 3 seconds and you hear 2 beeps sound.

STEP 3
To adjust the saved position, repeat steps 1 and 2 and the new position will be saved.

PAIRING REMOTE
 The original remote that comes in the box is already paired to the foundation. No further action is required. In the event that the remote is not paired with the foundation, follow the steps below.

STEP 1
Make sure the batteries work fine. Replace them when needed.

STEP 2
Plug the power cord to the power source.

STEP 3
Press and hold flat (F) and foot (F) simultaneously, then press and hold the button on the cord of control box for 3 seconds and you hear 2 beeps sound, the remote is then paired.

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NE602B Bluetooth Instructions

Step 1: Plug base into power source
Step 2: Turn Bluetooth on in cell phone
Step 3: Install the app

For iOS System

- Go to app store as shown in picture below.
- Type "Svenson" into search field and scroll down, press "Install" to install app onto cell phone as shown below.
- Successful installation shown in picture below.

For Android System

- Search "Svenson" in google store to install app.
- Successful installation shown in picture below.

Step 4: Control device via app.

- Open app that was previously installed on cell phone as shown in picture below.
- Refresh list and select your device as shown in picture below.
- After selecting your device, scan below QR code, which could also be found on the backside of your remote.

Step 5: Open control center and select desired options.

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Synchronizing Two Bases

SYNCHRONIZING TWO BASES

STEP 1
Plug A and B bases into power source.

STEP 2
Make sure remote A was already paired to base A and remote B was paired to base B. If not, please pair them by following the pair remote instruction on page 05.

STEP 3
Place remote A to base B, then base A and base B can be simultaneously operated by remote A.

STEP 4
Note: If you want to operate the beds separately, please pair one of the base with A or B remote.

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Headboard Bracket Installation Guide

Headboard brackets are an optional accessory and are not included. A 1/2" (13 mm) socket and 1/2" (13 mm) crescent wrench are necessary to complete installation.

HEADBOARD BRACKET COMPONENTS

(A) NE Headboard Bracket (B) NE Headboard Bracket (C) T-Bracket (D) Short Bolt (E) D75 Nut (F) Long Bolt

STEP 1
The headboard bracket will have 2 long slots to accommodate any frame type. Align the appropriate slot on the bracket with the holes on the bed. Use long bolts and nuts to secure the brackets. Please make sure the bolts are tight.

STEP 2
To put the T-Bracket and Headboard Bracket together, you will need (2) short bolts and (2) nuts. Slip the bolts through the holes from T-Bracket to Headboard Bracket with the head of bolt facing outward. Use 1/2" (13mm) socket and 1/2" (13mm) wrench to tighten the bolts.

STEP 3
You may connect your headboard to the attachment plates using your short bolts and nuts to secure it to the brackets. The heads of the bolts will face outward. Use a 1/2" (13 mm) socket and 1/2" (13 mm) wrench to tighten the bolts.

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Troubleshooting

In the event that the power foundation fails to operate, assess the symptoms and possible solutions provided in the chart below.

SYMPTOMS	SOLUTIONS
Remote control dimensions and appears to be operable, but will not activate bed.	Verify that the power cord is plugged into a working, grounded electrical outlet. Test the outlet by plugging in another working appliance.
No features of the power foundation will activate.	Program the remote control (see the Setting Programmable Positions and Pairing Remote section of this manual for programming procedures). Unplug the power cord, wait 30 seconds and plug back to reset electronic components. The surge protection device or the electrical outlet may be defective. Test the outlet by plugging in another working appliance. Verify that the connector on the wired remote control is securely attached to the control box.
Wireless remote will not function.	Replace the batteries in the wireless remote.
Head or foot section will elevate, but will not return to the horizontal (flat) position.	Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction. Head section may be too close to the wall. Headboard may be too close to the edge of the mattress. Verify that there is enough distance between the headboard brackets and mattress. Adjust if required.

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Troubleshooting

In the event that the power foundation fails to operate, assess the symptoms and possible solutions provided in the chart below.

SYMPTOMS	SOLUTIONS
Head & Foot lift function has motor interference during operation.	Check batteries in wireless remote control, replace with two (2) new AAAA batteries if necessary. Make sure that you are following the duty cycle of the motor; do not operate more than two minutes over a 18-minute period, or approximately 10% duty cycle. Press the lift buttons separately and accurately. Wireless remote control may be experiencing common Radio Frequency Interference from other radio transmitting devices. Visit several networks, and then try pressing appropriate buttons again. See FCC Compliance Statement on page 1 of this guide. If the bed is located on hard surface flooring, place carpet pieces or rubber pieces (not included) under each leg. Using the wireless remote control, elevate the head, foot or each section a short distance to realign the Webber mechanism with the bed support platform. Verify that your Power Foundation is not positioned against a wall, right-side, or other object that may cause the vibration or noise.
Excessive message motor noise.	If the Foundation is installed over a bed frame, verify that the message motor are not causing the bed frame (or bed frame components) to vibrate. Verify that the headboard attachment hardware is properly tightened (if used).
A clicking noise is heard under the bed when raising or lowering.	This is normal. The lift motor ridge "clicks" when they are engaged. No action is required.
Massage motor overheat or stops.	If the vibrator motor overheats, the thermal protection will turn the motor off. Wait 30 minutes, turn the massage back on. If it does not come on, turn it off and report the situation to customer service.

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